### HIRSCH Technology



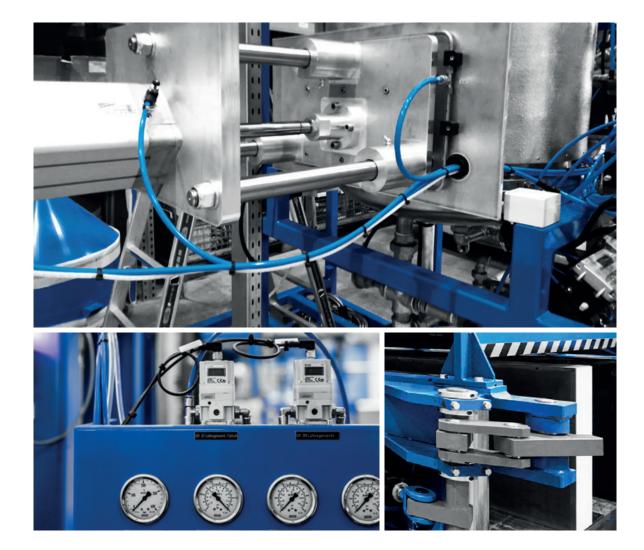
### **Customer Solutions**

Spare Parts and Services

# Everything from a single source.

- Over 45 years in the EPS industry ensures the most experienced employees in machinery and application engineering
- 21 insulating material and packaging plants in Austria, Germany and Eastern Europe
- From user for users

- Best OEM spare parts within shortest lead times
- Best performance of equipment and highest customer satisfaction



## Benefits.



**Energy savings** 



Optimization of process flow



**Most reliable support** in the EPS industry by our experienced spare parts team



**Economical production** / increase of productivity



**Skilled operators** 



Shorter cycle times



Quality and safety assurance



**Same day shipment** of spare parts



Best accuracy



Less downtimes



Pre-configured / calibrated spare parts



Highest availability





### Headquarter Glanegg / Austria.

More than 20,000 spare parts guarantee easy and fast shipping worldwide.



24 hours Europe



48 hours overseas

# We serve our customer.

#### Installation

- Erection supervision and start up by our experts ensures quickest ramp up curve
- Operators training

#### Operation

- Phone assistance and teleservice
- Troubleshooting

#### Optimization

- Machine inspections / service visits
- Additional on-site training

#### **Spare Parts**

- Web sales portal
- Maintenance contracts
- Emergency spare parts package
- Plant evaluations
- Customized solutions for rebuilds and upgrades









### Our team.



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12 best skilled technicans for troubleshooting



Explore our new HIRSCH Webshop





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