

**HIRSCH** Technology

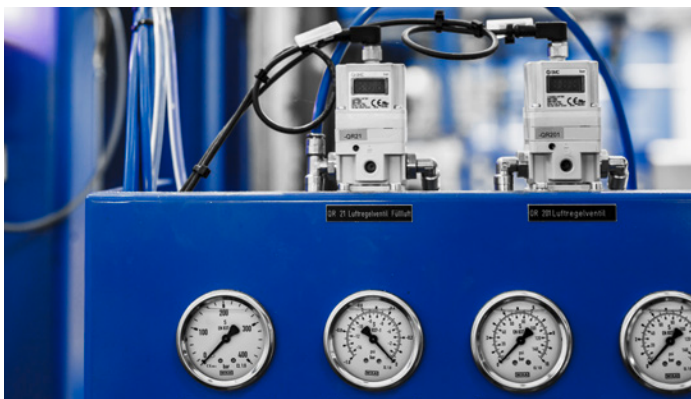
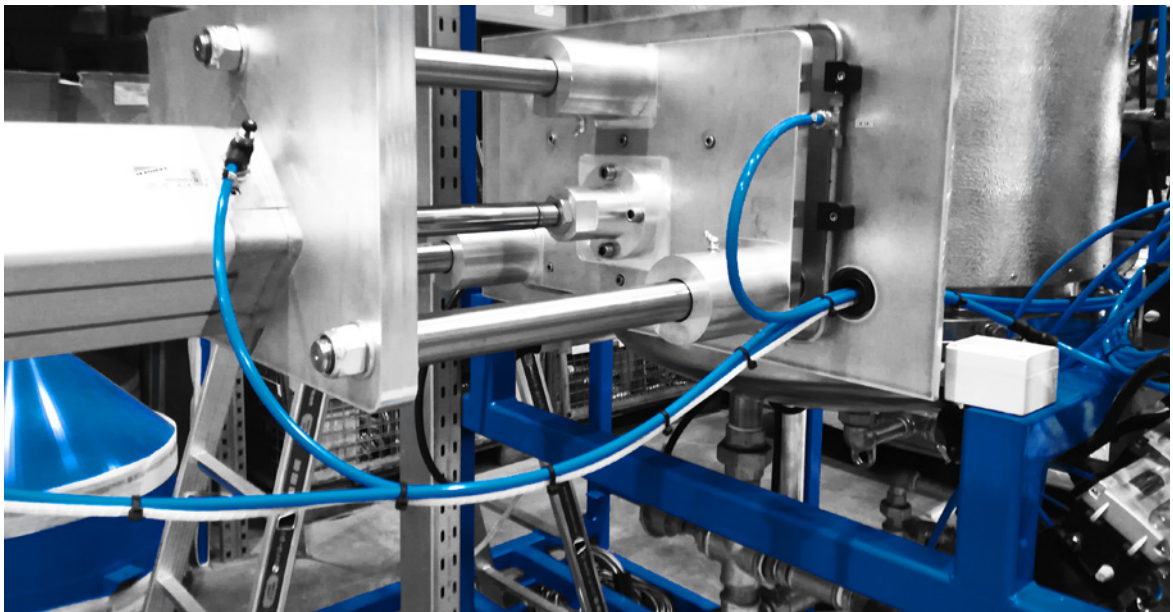


**Customer Solutions**

Spare Parts and Services

# Everything from a single source.

- Over 45 years in the EPS industry ensures the most experienced employees in machinery and application engineering
- 21 insulating material and packaging plants in Austria, Germany and Eastern Europe
- From user for users
- Best OEM spare parts within shortest lead times
- Best performance of equipment and highest customer satisfaction



# Benefits.



**Energy savings**



**Optimization** of process flow



**Most reliable support** in the  
EPS industry by our experienced  
spare parts team



**Economical production** /  
increase of productivity



**Skilled operators**



**Shorter cycle times**



**Quality** and **safety** assurance



**Same day shipment**  
of spare parts



**Best accuracy**



**Less downtimes**



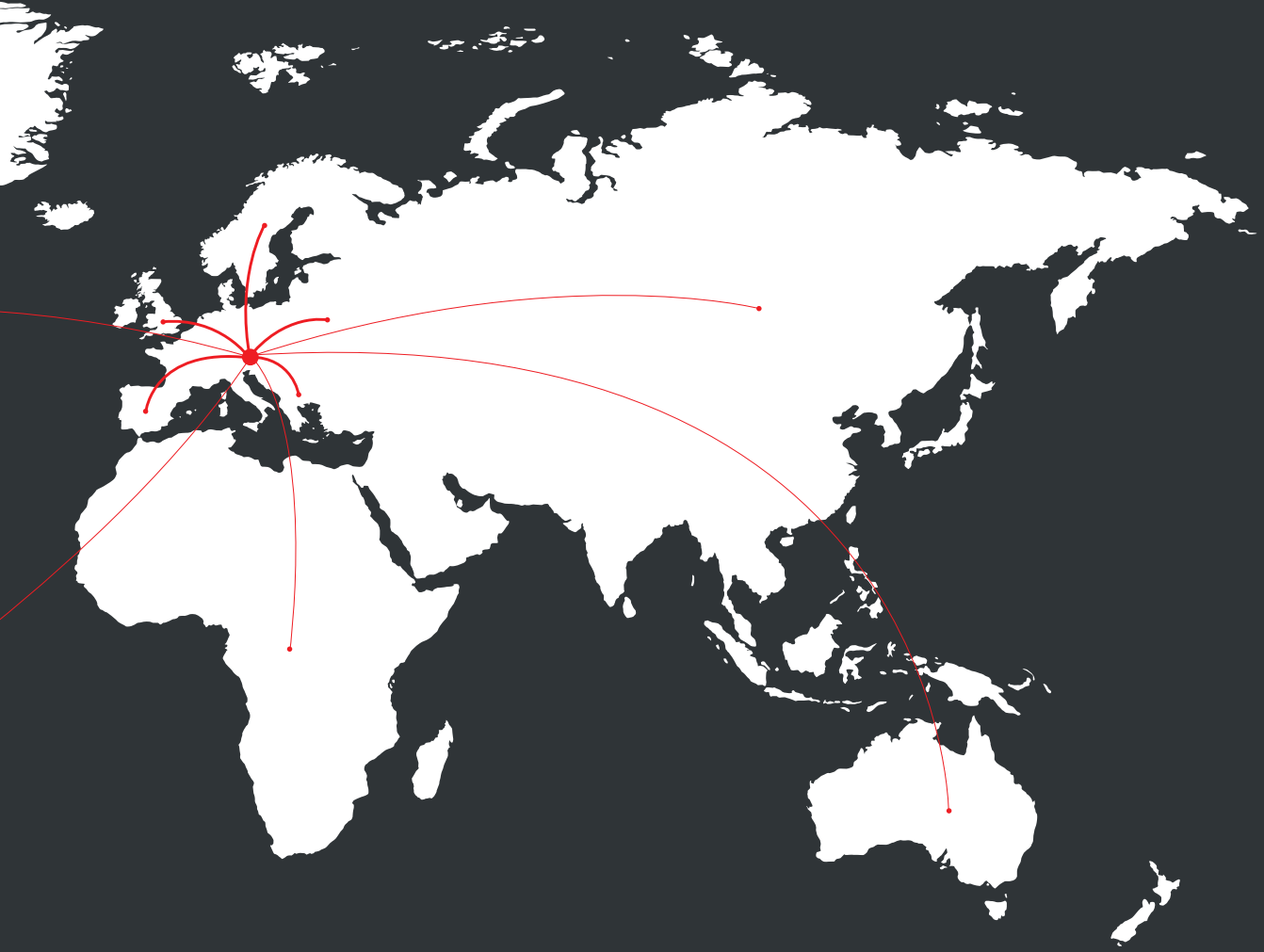
**Pre-configured** /  
calibrated spare parts



**Highest availability**



## BENEFITS



# Headquarter Glanegg / Austria.

More than 20,000 spare parts guarantee  
easy and fast shipping worldwide.



24 hours Europe



48 hours overseas



# We serve our customer.

## Installation

- Erection supervision and start up by our experts ensures quickest ramp up curve
- Operators training

## Operation

- Phone assistance and teleservice
- Troubleshooting

## Optimization

- Machine inspections / service visits
- Additional on-site training

## Spare Parts

- Web sales portal
- Maintenance contracts
- Emergency spare parts package
- Plant evaluations
- Customized solutions for rebuilds and upgrades



# Our team.



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## Troubleshooting Hotline

**+43 4277 2211 - 666**

**12 best skilled technicians for troubleshooting**



Explore our new **HIRSCH Webshop**



**HIRSCH Technology**



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