

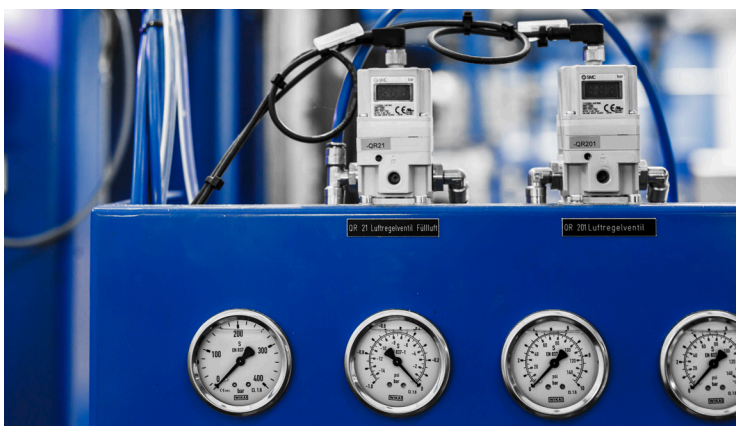
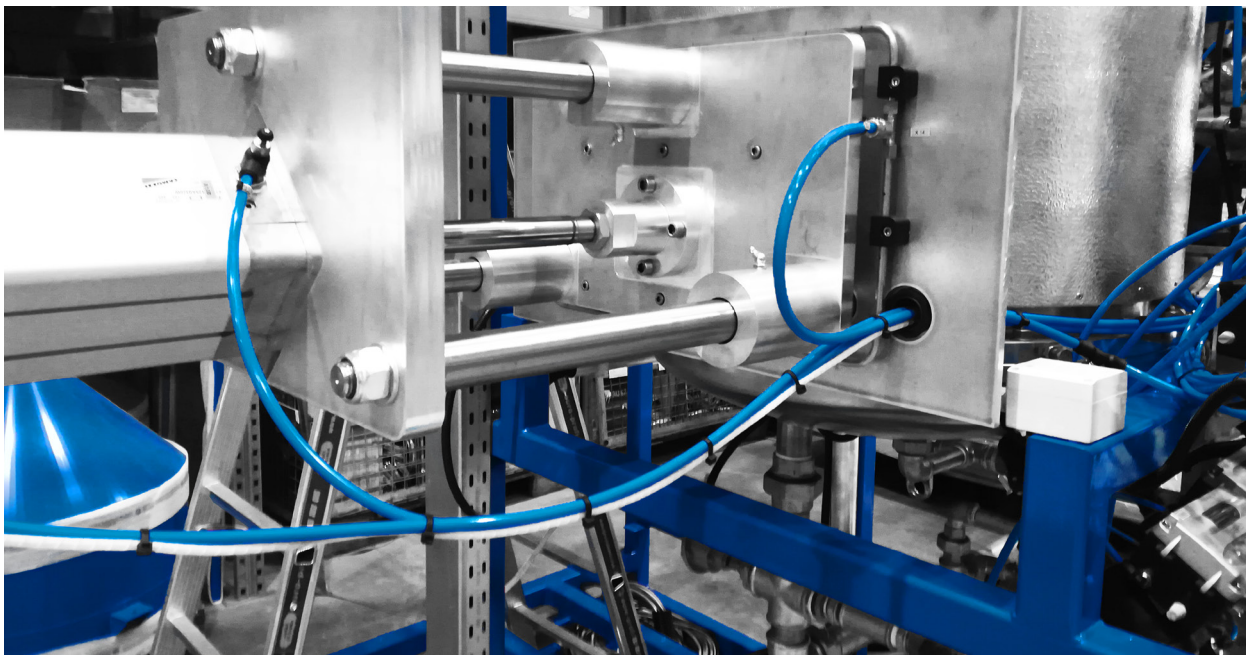
**HIRSCH** Technology



**Customer Solutions**  
Spare Parts and Services

# Everything from a single source.

- Over 45 years in the EPS industry ensures the most experienced employees in machinery and application engineering
- 21 insulating material and packaging plants in Austria, Germany and Eastern Europe
- From user for users
- Best OEM spare parts within shortest lead times
- Best performance of equipment and highest customer satisfaction



# Benefits.



**Energy savings**



**Optimization** of process flow



**Most reliable support** in the  
EPS industry by our experienced  
spare parts team



**Economical production** /  
increase of productivity



**Skilled operators**



**Shorter cycle times**



**Quality** and **safety** assurance



**Same day shipment**  
of spare parts



**Best accuracy**



**Less downtimes**



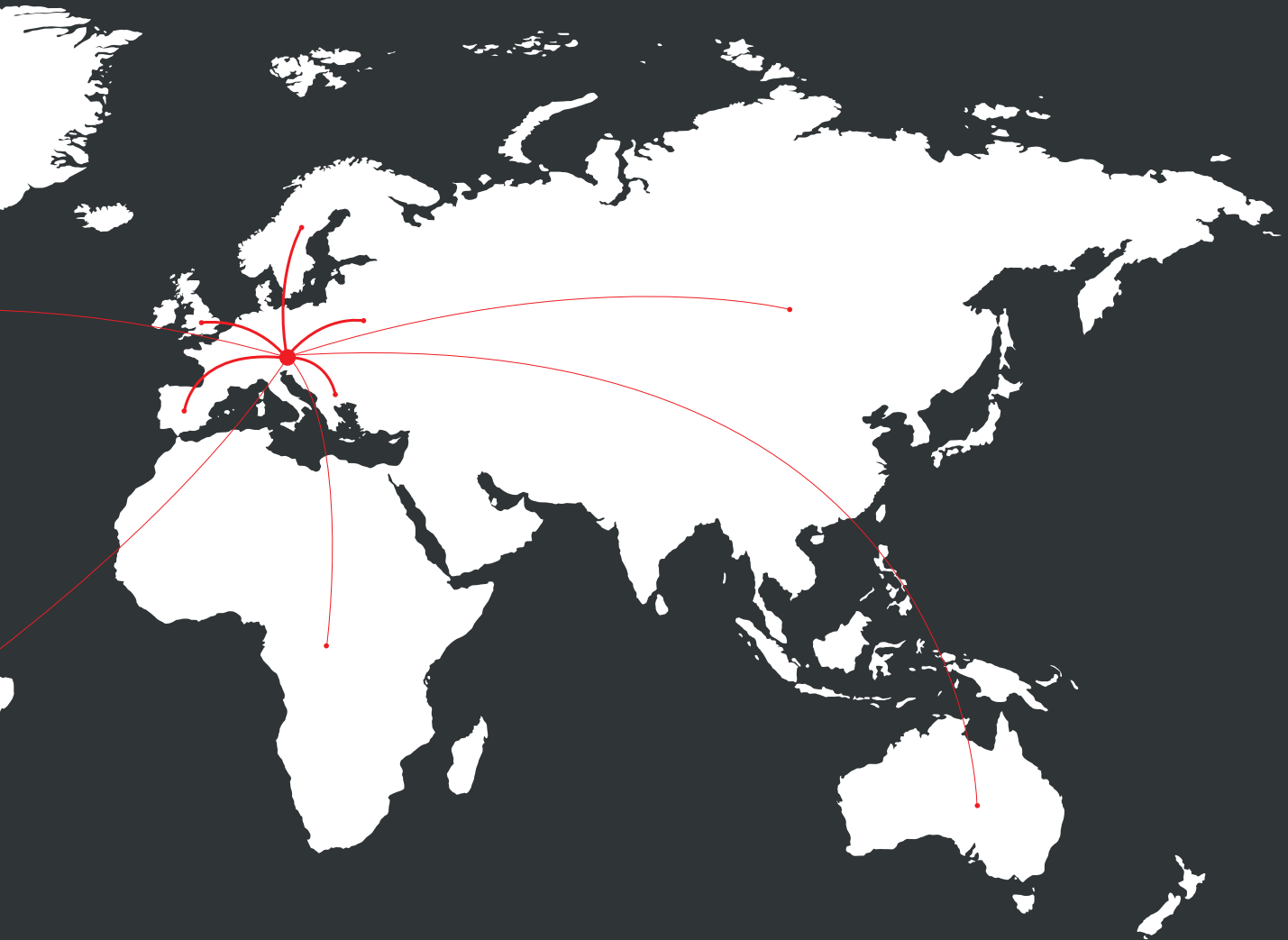
**Pre-configured** /  
calibrated spare parts



**Highest availability**



BENEFITS



# Headquarter Glanegg / Austria.

More than 20,000 spare parts guarantee  
easy and fast shipping worldwide.



24 hours Europe



48 hours overseas



# We serve our customer.

## Installation

- Erection supervision and start up by our experts ensures quickest ramp up curve
- Operators training

## Operation

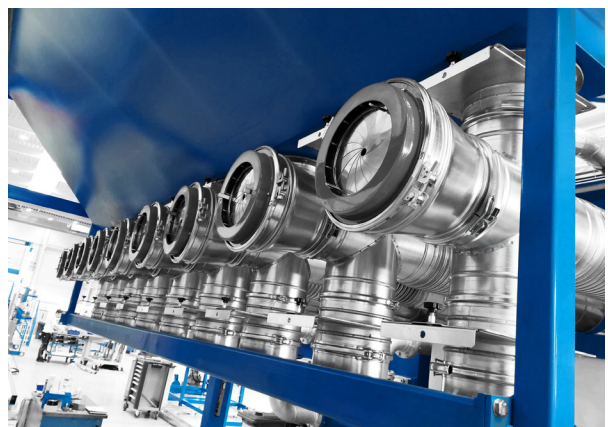
- Phone assistance and teleservice
- Troubleshooting

## Optimization

- Machine inspections / service visits
- Additional on-site training

## Spare Parts

- Web sales portal
- Maintenance contracts
- Emergency spare parts package
- Plant evaluations
- Customized solutions for rebuilds and upgrades



# Our team.



**Hubert Lieskonig**

Head of Spare Parts  
*German, English*

**P** +43 4277 2211-333

**M** +43 664 1647 539

**E** [hubert.lieskonig@hirsch-gruppe.com](mailto:hubert.lieskonig@hirsch-gruppe.com)



**Armin Eberhard**

Head of Customer Service  
*German, English*

**P** +43 4277 2211-312

**F** +43 4277 2211-372

**E** [armin.eberhard@hirsch-gruppe.com](mailto:armin.eberhard@hirsch-gruppe.com)



**Markus Mischkulnig**

*German, English*

**P** +43 4277 2211-394

**M** +43 664 8199 629

**E** [markus.mischkulnig@hirsch-gruppe.com](mailto:markus.mischkulnig@hirsch-gruppe.com)



**Daniele Casella**

*Italian, German, English*

**P** +43 4277 2211-319

**F** +43 4277 2211-372

**E** [daniele.casella@hirsch-gruppe.com](mailto:daniele.casella@hirsch-gruppe.com)



**USA**

**Sammy Harrill**

*English*

**P** +1 770 861 6561

**E** [sammy.harrill@hirsch-americas.com](mailto:sammy.harrill@hirsch-americas.com)



**ASIA**

**Jerry Xie**

*Chinese, English*

**P** +86 158 189 555 25

**E** [jerry.xie@hirsch-gruppe.com](mailto:jerry.xie@hirsch-gruppe.com)



## Troubleshooting Hotline

**+43 4277 2211 - 666**

12 best skilled technicians for troubleshooting



Explore our new **HIRSCH Webshop**



**HIRSCH Maschinenbau GmbH**

9555 Glanegg 58, Austria

**T** +43 4277 / 2211 0

[office.maschinenbau@hirsch-gruppe.com](mailto:office.maschinenbau@hirsch-gruppe.com)

[www.hirsch-technology.com](http://www.hirsch-technology.com)



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